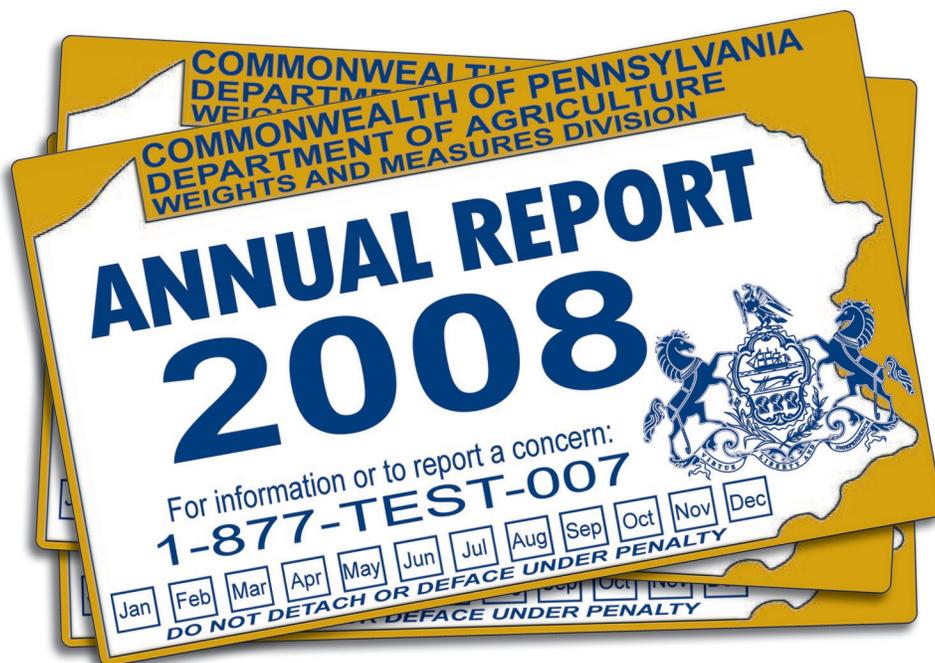




**pennsylvania**

DEPARTMENT OF AGRICULTURE

BUREAU OF RIDE & MEASUREMENT STANDARDS



**Consolidated Weights and Measures Act,  
Title 3 Pa C.S.A. Chapter 41**

**March 2009**

Edward G. Rendell, Governor    Dennis C Wolff, Secretary of Agriculture



COMMONWEALTH OF PENNSYLVANIA

DEPARTMENT OF AGRICULTURE

March 17, 2009

Dear Friend of Pennsylvania Agriculture:

On behalf of the Pennsylvania Department of Agriculture's Bureau of Ride and Measurement Standards, I am pleased to provide an annual report detailing the activities of the Division of Weights and Measures.

The mission of ensuring equity in the marketplace through the enforcement of the laws and regulations mandating accurate weighing and measuring devices takes on increased significance in the face of the current financial crisis. We remain committed to our role in protecting the integrity of transactions in the commonwealth, especially during times of economic uncertainty.

Governor Edward G. Rendell's investments in 2007 brought needed staff and equipment to help ensure consumers, businesses and manufactures get exactly what they pay for. In 2008, these investments were enhanced by greater consumer outreach and new inspection tools. A new device approval decal highlights the division's toll-free consumer tip line, giving consumers a greater voice, while the purchase of six hybrid fuel trailers has allowed inspectors to test gas and diesel stations and home heating oil delivery vehicles safely and efficiently. To aid consumers outside of our regular inspections, we released a special brochure to help all citizens make their money go further. Please find a copy of "A Consumer's Guide to Getting What You Pay For," included with this report.

Looking forward, efforts are already underway to ensure fair market conditions and integrity in commercial activities, especially as we implement and monitor the commonwealth's new biofuels mandates.

Thank you for your attention to the important responsibilities of this division. It is a critical part of our efforts to keep Pennsylvania growing.

Sincerely,

A handwritten signature in black ink, appearing to read "D Wolff".

Dennis C Wolff

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## Overview

Almost everything bought and sold is measured in weight, volume, length or count – from the fuel to heat homes and power cars to the scales and scanners used at grocery stores. Because consumers cannot always carry a measuring device with them, state and local officials work behind the scenes to ensure that customers, businesses and manufacturers get exactly what they pay for.

In a turbulent year that began with record-high fuel prices and ended with a world financial crisis, the work done by the Pennsylvania Department of Agriculture’s Division of Weights and Measures has helped ensure the commonwealth’s markets remain fair.

The Division of Weights and Measures, part of the Pennsylvania Department of Agriculture’s Bureau of Ride and Measurement Standards, exists to help ensure equity in the marketplace through laws and regulations, uniform inspection and test procedures, and certified and knowledgeable inspectors. With a staff of 48 full-time individuals, including regional staff strategically placed across the state, the division serves the commonwealth’s weights and measures verification needs.

The division is empowered through the Consolidated Weights and Measures Act, Title 3 Pa C.S.A. Chapter 41 with additional regulations found in Title 70. The act requires Pennsylvania jurisdictions to follow inspection and procedural guidelines adopted by the National Conference on Weights and Measures. The act requires the division to describe all relevant activities of State inspectors of weights and measures, Certified Examiners of Weights and Measures and city and county sealers of weights and measures for the preceding calendar year in an annual report.

All scales – ranging from small-retail to large-capacity truck scales, truck-mounted fuel meters, liquid-petroleum gas meters, retail fuel pumps, and all consumer scanning systems at retail store check-outs – must be inspected annually in each of the 46 counties in the state’s jurisdiction.

The division provides oversight over 50 local sealers in the remaining 21 counties and two city weights and measures programs.

This year, thanks to investments in 2007 by Governor Edward G. Rendell, the division was able to better serve these local agencies and the state’s weighing and measuring needs by procuring equipment and hiring additional qualified staff. In early 2008, the division purchased six hybrid fuel trailers that inspectors use to test gas and diesel stations and home heating oil delivery vehicles safely and efficiently. With an extended field staff, the division is now able to inspect more devices and provide greater consumer outreach.

To better serve its consumer protection mission, the weights and measures division took conscious steps in 2008 to become more consumer-friendly. The division unveiled a new “Tested and Approved” decal, which is easily recognizable and understandable and includes a toll-free consumer tip line. The Department of Agriculture also developed a new brochure designed to show consumers how to “get what they pay for,” included in addition to this report. More consumer outreach efforts are already underway for 2009, including an event to highlight the money-saving suggestions featured in the new brochure.

In July of this year, the Governor signed into law an important investment in homegrown fuel and local communities. House Bill 1202 (Act 78) establishes new requirements that every gallon of gasoline and diesel fuel contain a specific percentage of ethanol and biodiesel, respectively. The biofuel percentage requirements established under the new law go into effect once in-state production reaches certain levels, the first of which was met in September 2008. By Jan. 1, 2010, all on-road diesel fuel sold in the state will contain two (2) percent biodiesel, known to the industry as a B2 blend.

To ensure equitable biofuel markets, the division will monitor compliance with the act, including the promulgation of regulations, certification that the necessary infrastructure exists to support the mandate, and testing and assuring the quality of biodiesel distributed throughout Pennsylvania.

This report will provide the information called for in the Consolidated Weights and Measures Act, in addition to overall comments from the Pennsylvania Department of Agriculture regarding the state of weights and measures programs in Pennsylvania.

## Consumer Education and Outreach

The Pennsylvania Department of Agriculture’s Division of Weights and Measures is committed to protecting consumers, businesses and manufacturers from inaccurate measuring devices. Part of this commitment involves empowering the public to do their part in ensuring the accuracy of the commonwealth’s commercial measuring devices.

In 2008, the agriculture department unveiled new “Tested and Approved” and “Rejected” decals during a formal presentation held during “Weights and Measures Week,”



March 1-7. The new blue and gold approval seal is larger than in years past and features the state's toll-free number, 1-877-TEST-007, which consumers can use to register complaints or concerns about scales, gas pumps and other state-regulated measuring devices. The red rejected decal makes it clear to consumers that a device has failed inspection, so they avoid using inaccurate devices, and features the same toll-free number.

With the help of the easy-to-read decal, 433 complaint calls were received through the toll-free consumer line in 2008. In addition to the phone line, an online complaint form was posted on the department's Web site. This form generated 97 complaint submissions. In total, the division received 530 direct consumer complaints in 2008, each of which resulted in a timely re-inspection and was resolved.

To help consumers weather a weakening economy, the Department of Agriculture developed a "Getting What You Pay For" brochure. The brochure presents suggestions for being an informed consumer and is available in paper and online. Inspectors working in public settings on a daily basis are encouraged to carry weights and measures handouts and engage consumers that may have questions.

Additionally, division staff provided public outreach at the 2008 Pennsylvania Farm Show and Farm City Day in Dauphin County; Penn State's Ag Progress Days in Centre County; Community Service Day at the Columbia Mall in Columbia County; the Wyoming County Fair; and the Eastern Lebanon County Rotary Club.

More public outreach is already underway in 2009, including a media event to show consumers how to "get what they pay for," based off of the popular brochure, and increased consumer, business and manufacturer education by agriculture department staff.

## **Biodiesel Mandate**

In July 2008, Pennsylvania took another major step forward in breaking its dependence on foreign oil in favor of cleaner, domestically produced alternative fuels. Governor Edward G. Rendell signed House Bill 1202 into law, establishing new requirements that every gallon of gasoline and diesel fuel contain a specific percentage of cellulosic ethanol and biodiesel, respectively. The biofuel percentage requirements established under the new law (Act 78) would go into effect once in-state production reaches certain levels.

All diesel fuel sold at retail must contain:

- 2 percent biodiesel, once in-state production reaches 40 million gallons;
- 5 percent biodiesel, once in-state production reaches 100 million gallons;
- 10 percent biodiesel, once in-state production reaches 200 million gallons; and
- 20 percent biodiesel, once in-state production reaches 400 million gallons.

All gasoline sold at retail must contain 10 percent cellulosic ethanol, once in-state cellulosic ethanol production reaches 350 million gallons.

The first biodiesel threshold—40 million gallons produced in-state on an annualized basis—was achieved in September, triggering the mandate. Each of these production levels must be sustained and verified over a three-month period by the state Department of Agriculture.

The production volumes reported to the department were 3.9 million gallons in June, 2.9 million gallons in July, and nearly 3.2 million gallons in August. The calculation used to determine the mandate trigger is the total gallons produced over a three-month period and then multiplied by four to represent 12 months.

In January 2009, only five months since signing Act 78, the Governor announced that within one year, every gallon of on-road diesel fuel sold in the state will contain at least two (2) percent biodiesel. The mandate will require the state's producers to manufacture 40 million gallons of biodiesel a year in state. As much as one billion gallons of biofuels will be added to the state's fuel supply under Act 78.

The Pennsylvania Department of Agriculture's Division of Weights and Measures is responsible for assuring compliance with the act, including the promulgation of regulations, certification that the necessary infrastructure exists to support the mandate, and testing and assuring the quality of biodiesel distributed throughout Pennsylvania.

At least six months prior to the effective dates of the mandated content requirements, the Department of Agriculture and Pennsylvania Department of Transportation (PennDOT) shall jointly make a certification as to whether there is sufficient infrastructure in Pennsylvania to meet the requirements. The agencies shall conduct at least three public hearings across Pennsylvania for each report required under Act 78. Plans are already being made by the division to host a biofuels infrastructure development workshop.

Pennsylvania has programs available that offer support for infrastructure improvements, including the Pennsylvania Energy Development Authority, PennDOT's Rail Transportation Assistance Program, and the Department of Environmental Protection's Alternative Fuels Incentive Grant Program. A portion of the recently enacted \$650 million Alternative Energy Investment Fund is also available for infrastructure improvements that will help in the development and deployment of alternative energy sources.

## **Weights and Measures Inspections**

The Pennsylvania Department of Agriculture's Division of Weights and Measures is responsible for the inspection of scales ranging from small-retail to large-capacity truck scales, truck-mounted fuel meters, liquid petroleum gas meters, retail fuel pumps, and all consumer scanning systems in 46 counties. Twenty-one counties and two cities inspect their own devices. The division continues to increase inspections of these devices and keeps inspectors on the leading-edge of new regulations through training activities.

### ***Training***

To keep city, county and state staff up-to-date on new regulations and practices, the division provides training in all measurement devices, including retail motor fuel dispensers, small capacity scales and price verification inspections. The division helps enhance the operations of

local weights and measures agencies by providing timely individualized support, which may include clarifying regulations and providing technical equipment.

In February of this year, more than 50 state inspectors and county sealers participated in a three-day training session provided by the division. In October, state inspectors and county sealers gathered for training on fuel dispenser, security and timing device issues. Additionally, nine Certified Universal Product Code (UPC) and Price Look-Up (PLU) Inspector programs were held throughout 2008.

### ***Certified UPC/PLU Inspector Program***

In line with the Consolidated Weights and Measures Act, the Pennsylvania Department of Agriculture's Division of Weights and Measures developed a Certified Universal Product Code (UPC) and Price Look-Up (PLU) Inspector Program. Scanning systems and devices must be inspected annually by the division or private business, as approved by the act. PLU/UPC device inspectors must complete a training course conducted by the division every three years. There are 146 certified UPC/PLU inspectors and 19 programs in the commonwealth, including:

- AutoZone
- Bass Pro Shops
- Bon-Ton
- Boscov's
- Browns Orchards & Farm Market
- Cabelas
- CVS
- Friends of Wildwood Lake Nature Center
- Hornungs True Value
- J.B. Hostetter & Sons, Inc.
- Kratzer Hardware
- LCB
- Macy's East
- Mapes Stores
- New York & Co.
- Paul B. LLC
- Stein Mart
- Turkey Hill

The Pennsylvania Food Merchants Association conducts inspections at the following businesses:

- Acme
- Save-A-Lot
- Shop 'n Save
- ShopRite
- Festival Foods
- Foodland
- Foodsource
- Gerrity's Supermarket
- GetGo
- Giant Eagle
- Giant Food Stores
- FoodKart
- Jane's Market
- Kennie's Market
- King's Market
- Martin's Food Market
- Shur Save
- Mutzabaugh's Market
- Nell's Shurfine Market
- Oregon Dairy
- Price Chopper
- Saylor's Market
- Sunoco
- Sunoco Optima
- Tops Market
- Wawa
- Weis Markets

### ***Bulk Milk Tank Testing***

The Pennsylvania Department of Agriculture Division of Weights and Measures, in conjunction with the Pennsylvania Milk Marketing Board, provides a voluntary on-farm bulk milk tank testing service. In 2008, 357 tanks were calibrated, compared to 194 in 2007.

### ***Summer Food Service Program***

The Pennsylvania Department of Agriculture, in conjunction with the Department of Education, continued support of the Summer Food Service Program, which provides free lunch and, in some cases, breakfast to more than 100,000 children from low-income families during the summer months. This is the ninth year of the program, and it is expected to continue in 2009.

In 2008, inspectors performed two separate inspections at each of five different participating locations. Three were in the Philadelphia area, one in Meadville and one in West Newton. All locations were in compliance with the education department's guidelines.

### ***Philadelphia Device Inspections***

In February 2008, the City of Philadelphia relinquished responsibility for inspecting its 14,500 parking meters, citing a lack of resources to certify each meter. In order to ensure continued timing device integrity, the Pennsylvania Department of Agriculture facilitated a Memorandum of Understanding between the city and the Philadelphia Parking Authority, allowing the authority to assume responsibility for conducting the required periodic inspection of its parking meters.

In November 2008, the city gave notice that it intended to relinquish all weights and measures inspection and enforcement responsibilities, effective in February 2009. Philadelphia's weights and measures inspection program was the most expansive local weights and measures inspection program in the commonwealth, accounting for 10 percent of all devices inspected annually. With the exception of parking meters, which will remain the responsibility of the Philadelphia Parking Authority, the agriculture department has assumed responsibility for inspection and enforcement of all commercially-used weights and measures devices, and is currently working with the city to accomplish this transition of responsibility.

### ***Device Inspections***

The Pennsylvania Department of Agriculture Division of Weights and Measures promotes uniformity in commercial measurement devices. County and city sealers are mainly involved in three types of inspections: small scales, or those under 1,000-pound capacity; fuel pumps and scanner accuracy. Additionally, local sealers investigate consumer complaints, including gasoline, firewood and mulch delivery shortages. County programs may also inspect random and standard packages to verify weight or volume declarations, meters on home heating fuel delivery trucks, load rack meters that dispense petroleum products into tanker trucks, timing devices and vehicle scales.

State officials inspect small, medium and large capacity scales; fuel pumps; scanner accuracy; home heating fuel and liquid propane delivery trucks; load rack meters; random, standard and liquid packages; and grain moisture meters.

In 2008, the Division provided oversight to a total of 220,177 reported device, system and commodity inspections at 30,926 establishments.

Inspections conducted are listed below, and a full chart is available in the appendices at the end of this report.

#### Small Capacity Scales

Small capacity scales are predominately located at grocery stores and delis throughout the state. They weight up to 1,000 pounds and are approved for commercial use.

*State Inspected: 18,121*

*County/City Inspected: 21,410*

#### Medium Capacity Scales

Medium capacity scales are predominately located in hardware and feed stores, weighing products from 1,000 – 5,000 pounds.

*State Inspected: 2,648*

*County/City Inspected: 1,454*

#### Large Capacity & Livestock Scales

Large capacity scales weigh amounts greater than 5,000 pounds.

*State Inspected: 2,240*

*County/City Inspected: 13*

#### Miscellaneous

These devices include fabric measuring devices, linear measures and non-commercial scales.

*State Inspected: 28*

*County/City Inspected: 2,231*

#### Timing Devices

Timing devices include predominately coin-operated devices like parking meters, car washes, air dispensers and laundromats.

*State Inspected: 19,786*

*County/City Inspected: 23,119*

*Cities with MOU's: 20,986*

#### Retail Fuel Dispensers

Retail fuel dispensers are gas and fuel dispensers found throughout the state.

*State Inspected: 49,829*

*County/City Inspected: 44,447*

#### Vehicle Tank Meters

Vehicle tank meters are found on fuel delivery trucks.

*State Inspected: 3,433*

*County/City Inspected: 471*

#### Liquid Propane Gas Meters

These meters are found on delivery vehicles that provide gas to residences and businesses.

*State Inspected: 466*

### Load Rack Meters

These meters are distribute large volumes of fuel from fuel terminals, and exceed 1,000 gallons per distribution.

*State Inspected: 152*

### Grain Moisture Meters

These devices are used to determine moisture content of grain.

*State Inspected: 199*

### Price Verification

These inspections are conducted to assure that marked prices of items are the same as the price entered in the scan system.

*State Inspected: 2,734*

*County/City Inspected: 3,382*

*UPC/PLU Inspectors: 1,580*

### Package Checking

These inspections are conducted to assure that the consumer pays only for the product and not the weight of the packaging.

*State Inspected: 1,076*

*County/City Inspected: 206*

## **Appendices**

*2008 Yearly Inspection Activity*

*2008 Percentage of Activities*

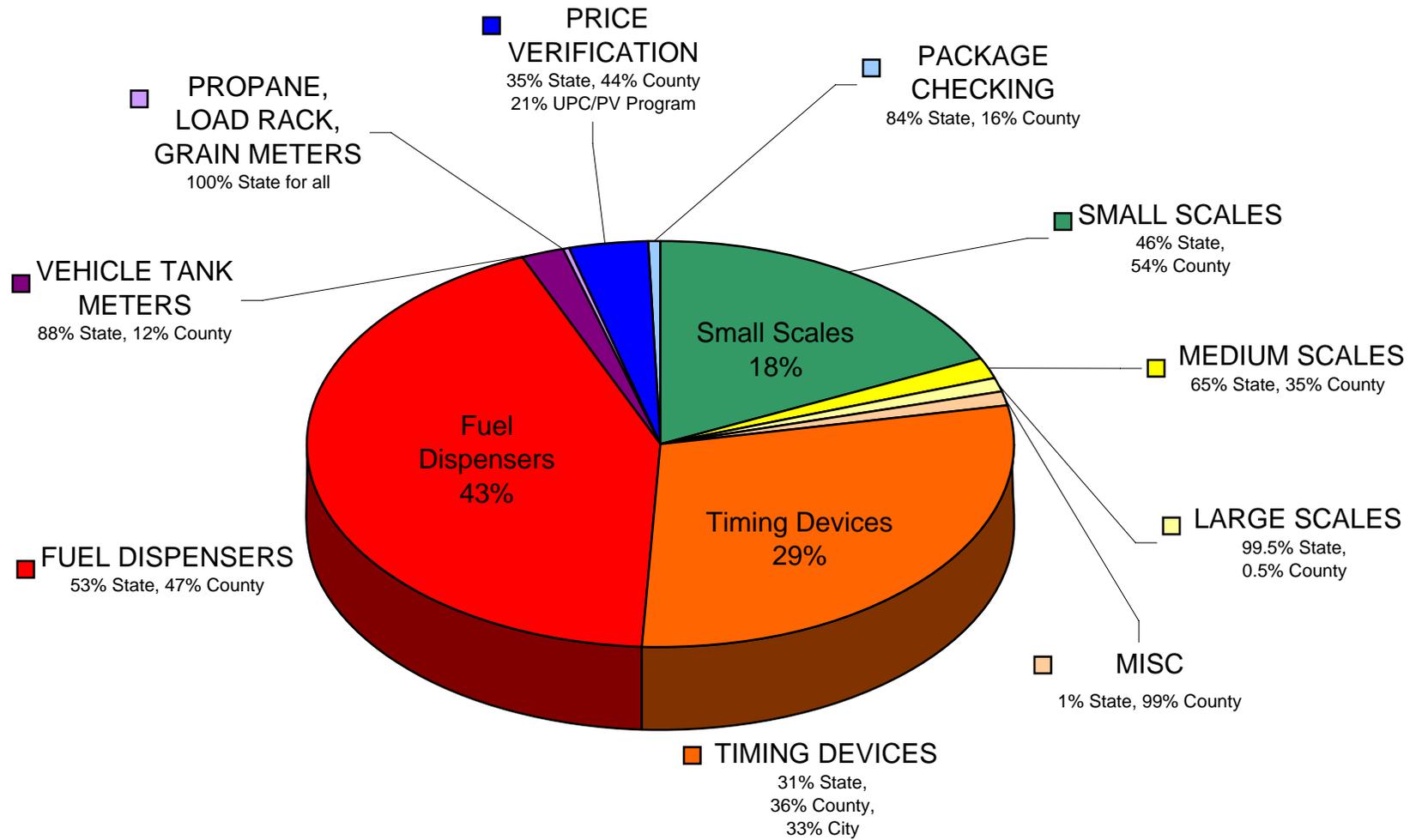
*Regional and County Sealer Map*

PA DEPARTMENT OF AGRICULTURE, BUREAU OF RIDE & MEASUREMENT STANDARDS  
DIVISION OF WEIGHTS & MEASURES

T - Tested R - Rejected

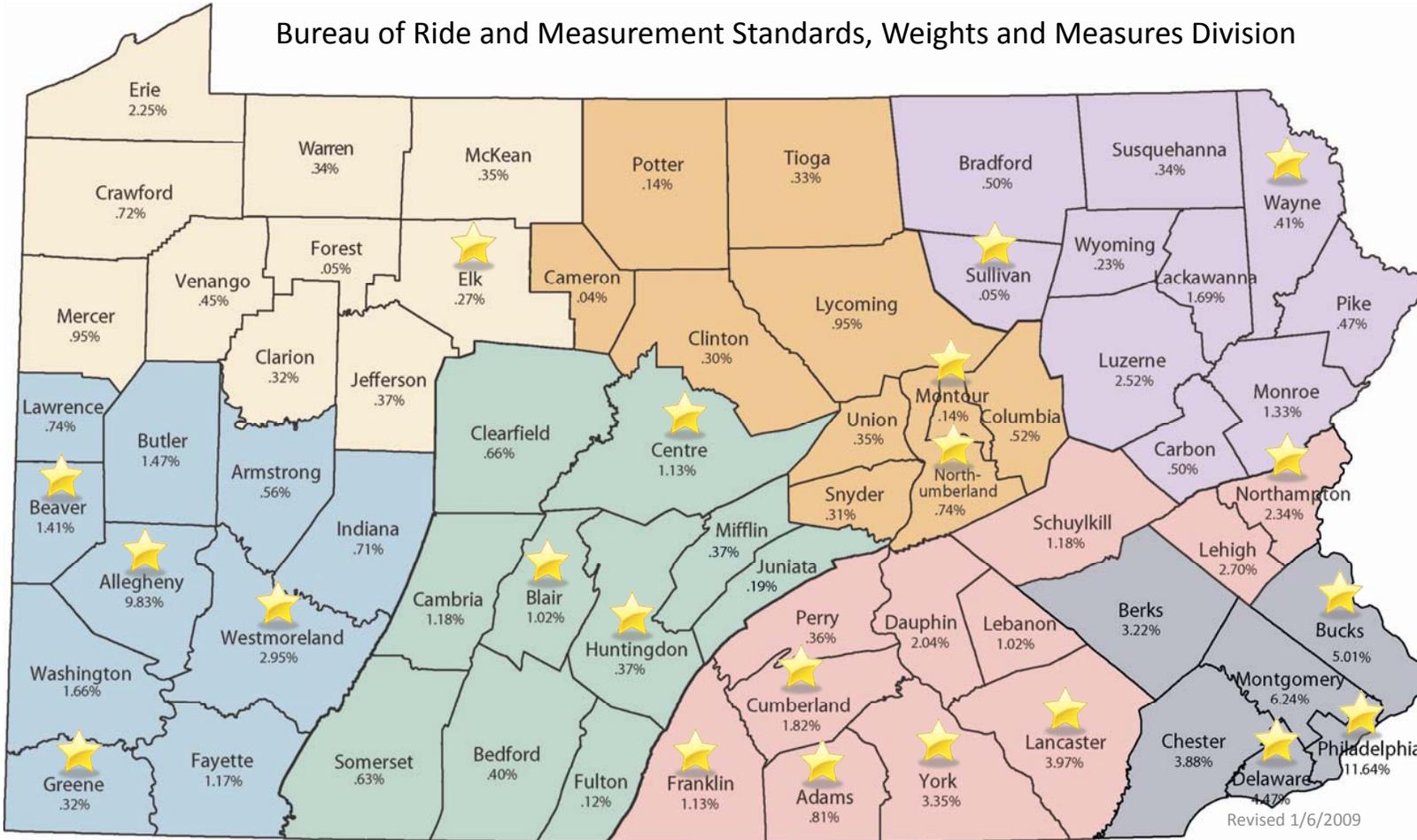
2008 YEARLY INSPECTION ACTIVITY	W&M STAFF	SCALES						MISC <sup>1</sup>		TIME DEVICE		METERS										PRICE VERIFICATION <sup>2</sup>		PACKAGE CHECKING		TOTAL ESTABLISHMENTS	CONSUMER COMPLAINTS	WRITTEN WARNINGS	PROSECUTIONS/ FINES IMPOSED	
		0 TO 50		51- 5000		5001 +		T	R	T	R	FDM		VTM		LPG		LRM		GMM		SYSTEMS		LOTS						
		SMALL		MEDIUM		LARGE						T	R	T	R	T	R	T	R	T	R	T	R	T	R					T
		T	R	T	R	T	R	T	R	T	R																			
Region 1	6	2153	99	383	36	109	22	14	3	1266	114	6223	1162	176	22	88	12	71	16	0	0	621	51	17	5	2189	30	19	28/27	
Region 2	6	1687	136	549	82	280	59	4	0	2719	325	4403	941	520	45	76	9	16	1	41	2	378	27	98	15	2388	21	6	0/0	
Region 3	5	3471	174	256	38	168	59	0	0	2791	375	7323	798	300	41	101	19	61	11	0	0	124	14	2	0	2154	41	9	6/5	
Region 4	6	2223	134	474	58	456	82	0	0	5698	1109	6843	1112	617	60	83	12	3	0	9	2	690	38	577	85	2992	30	9	1/1	
Region 5	5	1583	83	451	43	355	36	3	0	3239	548	4042	455	350	24	72	6	1	0	19	1	788	49	90	9	2522	11	1	0/0	
Region 6	6	3684	193	174	12	354	61	0	0	1063	14	4868	1183	599	81	0	0	0	0	110	2	133	10	0	0	2144	28	0	0/0	
Region 7	7	3320	302	361	32	518	92	7	2	3010	583	16127	3040	871	284	46	11	0	0	20	2	166	13	292	24	3788	164	0	0/0	
State Bureau Total	41	18121	1121	2648	301	2240	411	28	5	19786	3068	49829	8691	3433	557	466	69	152	28	199	9	2734	189	1076	138	18177	325	44	35/33	
Adams	1	391	15	43	1	0	0	35	0	0	0	693	59	0	0	0	0	0	0	0	0	0	0	0	0	0	161	20	N/A	0/0
Allegheny	3	3592	31	293	13	0	0	19	2	6141	448	10063	421	0	0	0	0	0	0	0	0	1122	27	0	0	2963	120	N/A	N/A	
Beaver	1	577	2	20	1	0	0	29	0	0	0	1562	127	2	2	0	0	0	0	0	0	0	0	0	0	328	20	N/A	0/0	
Blair	1	542	21	46	4	2	0	32	5	0	0	976	31	0	0	0	0	0	0	0	0	0	0	0	0	293	5	N/A	0/0	
Bucks	5	2754	166	130	2	0	0	232	14	1762	109	3375	223	217	18	0	0	0	0	0	0	845	150	103	83	2675	114	N/A	8/4	
Centre	1	615	31	83	8	2	0	59	2	1858	61	916	82	0	0	0	0	0	0	0	0	117	0	0	0	530	16	N/A	0/0	
City of Meadville	1	44	3	0	0	0	0	0	0	470	48	67	7	0	0	0	0	0	0	0	0	0	0	0	0	28	0	N/A	0/0	
City of Scranton	1	323	4	15	0	0	0	0	0	1848	0	391	14	0	0	0	0	0	0	0	0	0	0	0	0	161	20	N/A	0/0	
Cumberland	2	821	49	0	0	0	0	42	7	289	39	2293	121	0	0	0	0	0	0	0	0	0	0	0	0	280	27	N/A	0/0	
Delaware	4	2454	221	241	22	9	2	280	12	3943	121	3045	300	191	69	0	0	0	0	0	0	739	30	103	29	103	0	N/A	0/0	
Elk	1	124	1	6	0	0	0	47	0	0	0	321	1	0	0	0	0	0	0	0	0	0	0	0	0	93	1	N/A	0/0	
Franklin	1	570	7	38	4	0	0	101	10	829	1	1289	47	57	4	0	0	0	0	0	0	0	0	0	0	0	6	N/A	0/0	
Greene	1	120	0	10	0	0	0	58	0	0	0	426	3	0	0	0	0	0	0	0	0	0	0	0	0	142	1	N/A	0/0	
Huntingdon	1	207	8	10	0	0	0	42	3	21	0	381	20	0	0	0	0	0	0	0	0	0	0	0	0	160	0	N/A	0/0	
Lancaster	3	3094	182	205	7	0	0	1045	10	0	0	2951	411	0	0	0	0	0	0	0	0	424	39	0	0	1872	28	N/A	0/0	
Montour	1	24	0	0	0	0	0	0	0	0	0	37	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	0/0	
Northampton	3	1114	49	41	2	0	0	117	4	2946	19	2230	163	4	0	0	0	0	0	0	0	4	3	0	0	372	40	N/A	0/0	
Northumberland	1	38	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15	0	N/A	0/0	
Philadelphia (Cnty) <sup>3</sup>	13	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Sullivan	1	66	0	0	0	0	0	0	0	0	0	104	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	0/0	
Wayne	1	393	13	69	0	0	0	0	0	303	11	437	9	0	0	0	0	0	0	0	0	0	0	0	0	238	0	N/A	0/0	
Westmoreland	3	1349	0	74	0	0	0	93	0	2709	531	3886	0	0	0	0	0	0	0	0	0	100	7	0	0	1033	15	N/A	0/0	
York	2	2198	85	130	6	0	0	0	0	0	0	9004	327	0	0	0	0	0	0	0	0	31	2	0	0	1302	52	N/A	0/0	
City/County Total	52	21410	889	1454	70	13	2	2231	69	23119	1388	44447	2378	471	93	0	0	0	0	0	0	3382	258	206	112	12749	485	N/A	8/4	
Allentown	1	0	0	0	0	0	0	0	0	1500	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Beaver Falls	2	0	0	0	0	0	0	0	0	30	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Bradford	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Erie Park. Auth.	7	0	0	0	0	0	0	0	0	2335	186	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Franklin	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Harrisburg	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Lebanon	4	0	0	0	0	0	0	0	0	712	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
New Castle	3	0	0	0	0	0	0	0	0	142	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Phila. Park. Auth.	21	0	0	0	0	0	0	0	0	14455	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Pottsville Park. Auth.	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Reading Park. Auth.	1	0	0	0	0	0	0	0	0	979	56	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Sunbury	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Wilkes-Barre	1	0	0	0	0	0	0	0	0	833	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
Parking Meter Total	51	0	0	0	0	0	0	0	0	20986	262	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	N/A	N/A	
UPC/ PV*	PFMA	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	692	114	0	0	0	0	0	0	
	Ind. Programs	141	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	888	42	0	0	0	0	0	0	
	UPC/PV Insp. Total	146	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1580	156	0	0	0	0	0	0	

## 2008 PERCENTAGE OF ACTIVITIES WEIGHTS & MEASURES DIVISION



# PENNSYLVANIA DEPARTMENT OF AGRICULTURE

Bureau of Ride and Measurement Standards, Weights and Measures Division



Revised 1/6/2009

This map represents the percentage of population of each county served for the year of 2008. State population of 12,440,621 is provided by 2006 U.S. Census.

<p><b>JOHN DILLABAUGH, DIRECTOR</b>  <a href="mailto:jdillabaug@state.pa.us">jdillabaug@state.pa.us</a>  <b>MIKE RADER, DIVISION CHIEF</b>  <a href="mailto:mrader@state.pa.us">mrader@state.pa.us</a>                      2301 NORTH CAMERON ST                      HARRISBURG, PA 17110-9408                      O:717-787-9089 FAX:717-783-4158  <b>RESPONSIBILITY BREAKDOWN</b>                      STATE 59.20% COUNTIES 40.80%</p>	<p><b>REGION 1-NORTHWEST PA</b>  <b>BRAD LUNDBERG, SUPERVISOR</b>                      13410 DUNHAM RD                      MEADVILLE, PA 16335-8346                      O: 814-332-6890 FAX:814-333-1431  <a href="mailto:blundberg@state.pa.us">blundberg@state.pa.us</a>                      STATE 5.80% COUNTIES 0.27%                      REGIONAL TOTAL 6.07%</p>	<p><b>REGION 2-NORTHCENTRAL PA</b>  <b>CRAIG FESTER, SUPERVISOR</b>                      542 COUNTY FARM ROAD                      MONTGOURSVILLE, PA 17754-9685                      O:570-433-2640 FAX:570-433-4770  <a href="mailto:cfester@state.pa.us">cfester@state.pa.us</a>                      STATE 3.68% COUNTIES 0.14%                      REGIONAL TOTAL 3.82%</p>	<p><b>REGION 3-NORTHEAST PA</b>  <b>MIKE MCGOFF, SUPERVISOR</b>                      PO BOX C, RT 92 SOUTH                      TUNKHANNOCK, PA 18657-0318                      O:570-836-2181 FAX:570-836-6266  <a href="mailto:mmcgoft@state.pa.us">mmcgoft@state.pa.us</a>                      STATE 7.58% COUNTIES 0.46%                      REGIONAL TOTAL 8.04%</p>
<p><b>REGION 4-SOUTHWEST PA</b>  <b>JOSH STEPANIAN, SUPERVISOR</b>                      6 McINTYRE RD                      GIBSONIA, PA 15044-9644                      O:724-443-1585 FAX:724-443-8150  <a href="mailto:jstepanian@state.pa.us">jstepanian@state.pa.us</a>                      STATE 6.31% COUNTIES 14.51%                      REGIONAL TOTAL 20.82%</p>	<p><b>REGION 5-SOUTHWEST CTRL PA</b>  <b>DOUG RUDY, SUPERVISOR</b>                      1307 7TH ST                      ALTOONA, PA 16601-4701                      O:814-946-7315 FAX:814-946-7354  <a href="mailto:drudy@state.pa.us">drudy@state.pa.us</a>                      STATE 3.55% COUNTIES 2.52%                      REGIONAL TOTAL 6.07%</p>	<p><b>REGION 6-SOUTHCENTRAL PA</b>  <b>RICK MARTRICH, SUPERVISOR</b>                      CAMERON &amp; MACLAY STS, PO BOX 5184                      HARRISBURG, PA 17110-0184                      O:717-346-3223 FAX:717-346-3229  <a href="mailto:rmartrich@state.pa.us">rmartrich@state.pa.us</a>                      STATE 7.30% COUNTIES 13.42%                      REGIONAL TOTAL 20.72%</p>	<p><b>REGION 7-SOUTHEAST PA</b>  <b>JOE MCGONIGLE, SUPERVISOR</b>                      ROUTE 113, PO BOX 300                      CREAMERY, PA 19430-0300                      O:610-489-1003 FAX:610-489-6119  <a href="mailto:jmcgonigle@state.pa.us">jmcgonigle@state.pa.us</a>                      STATE 24.98% COUNTIES 9.48%                      REGIONAL TOTAL 34.46%</p>



## County Sealers

<b>Adams</b> O 717 334 8603	<b>Thomas Leedy</b> F 717 334 1822 <a href="mailto:tleedy@adamscounty.us">tleedy@adamscounty.us</a>
<b>Allegheny</b> O 412 350 2576	<b>Frank Pollock</b> F 412 350 2578 <a href="mailto:fpollock@county.allegheny.pa.us">fpollock@county.allegheny.pa.us</a>
<b>Beaver</b> O 724 622 2428	<b>Ronald Zuccaro</b> F 724 847 1058 <a href="mailto:rdzuccaro1211@aol.com">rdzuccaro1211@aol.com</a>
<b>Blair</b> H 814 946 8851	<b>Ralph Diehl, Jr.</b>
<b>Bucks</b> O 215 348 7442	<b>Michael Bannon</b> F 215 348 4570 <a href="mailto:mdbannon@co.bucks.pa.us">mdbannon@co.bucks.pa.us</a>
<b>Centre</b> O 814 355 8746	<b>Ronald L. Williams, Jr.</b> <a href="mailto:RLWillia@co.centre.pa.us">RLWillia@co.centre.pa.us</a>
<b>Cumberland</b> O 717 240 6349	<b>John Bitner</b> F 717 240 7754 <a href="mailto:jbitner@ccpa.net">jbitner@ccpa.net</a>
<b>Delaware</b> O 610 891 4865	<b>Evelyn Yancoskie</b> F 610 566 3947 <a href="mailto:yancoskiee@co.delaware.pa.us">yancoskiee@co.delaware.pa.us</a>
<b>Elk</b> H 814 834 6724	<b>John Herzing</b>
<b>Franklin</b> O 717 372 3857	<b>Jerry A. Thompson</b> F 717 267 3438
<b>Greene</b> H 724 592 6192	<b>Remo Bertugli</b>
<b>Huntingdon</b> H 814 643 2148	<b>Michael Robison</b> <a href="mailto:michaelrobison@aol.com">michaelrobison@aol.com</a>
<b>Lancaster</b> O 717 293 7272	<b>John Hostetter</b> F 717 295 3508 <a href="mailto:hostettj@co.lancaster.pa.us">hostettj@co.lancaster.pa.us</a>
<b>Montour</b> H 570 275 4747	<b>Gerald R. Buckley</b> <a href="mailto:TBuck1@ptd.net">TBuck1@ptd.net</a>
<b>Northampton</b> O 610 559 3187	<b>James R. Davis</b> F 610 559 3722 <a href="mailto:jdavis@northamptoncounty.org">jdavis@northamptoncounty.org</a>
<b>Northumberland</b> Small Scales Only	<b>Gus Veach</b> Contact Region II
<b>Philadelphia</b>	<b>Discontinued 02/09</b>
<b>Sullivan</b> H 570 785 3631	<b>Gerald R. Buckley</b> <b>Robert Lillie</b>
<b>Wayne</b> O 724 830 3980	<b>Edward Chearney</b> F 724 830 3969 <a href="mailto:echearne@co.westmoreland.pa.us">echearne@co.westmoreland.pa.us</a>
<b>York</b> O 717 840 7664	<b>Glenn Brown</b> F 717 840 7201 <a href="mailto:gabrown@york-county.org">gabrown@york-county.org</a>

**State Toll-Free Consumer Line**  
1-877-TEST-007

## Questions or Concerns?

If you have a problem with a weights or measures issue, talk with the store manager or owner first.

If the manager cannot or will not resolve the problem or answer questions to your satisfaction, take one of the following courses of action:

- Call the toll-free tip line at **1-877-TEST-007**.
- Contact your local weights and measures office.
- Complete an online Consumer Complaint Form.

A complete contact list of regional weights and measures offices, as well as Consumer Complaint Forms, is available by visiting **[www.agriculture.state.pa.us](http://www.agriculture.state.pa.us)**, clicking first on Bureaus and then on Ride & Measurement Standards.



Bureau of Ride & Measurement Standards  
2301 N. Cameron St., Harrisburg, PA 17110-9408  
717.787.9089 [www.agriculture.state.pa.us](http://www.agriculture.state.pa.us)

12/08

A photograph showing a person's hands holding a gas pump nozzle and another person's hands holding a wallet with money, set against a background of a gas station pump and a green sign with the words "TESTED and APPROVED" and the number "209".

# Getting What You **PAY** For

*Suggestions for being an informed consumer*



# How can you make sure that you're getting what you pay for?

Almost everything we buy is sold by weight, volume, length, count or measure – a dozen eggs, a gallon of gas, a pound of hamburger, a cord of firewood. You don't carry a scale or measuring tape with you to check the weight or measure of everything you buy. How do you know you're getting what you pay for?

Weights and Measures inspectors from the PA Department of Agriculture work behind the scenes to help ensure consumers, businesses and manufacturers are getting exactly what they pay for when purchasing energy products like motor fuels, home delivery heating oil, hard or soft coal, liquid petroleum (LP) gas and fire wood, and at retail stores by inspecting scales and scanners.

Inspectors also check medium and large capacity scales, timing devices like parking meters, grain moisture meters and bulk milk tanks, all to help ensure equity in the marketplace.

Weights and measures inspectors put approval seals, like the one pictured on the right, on devices that are tested and approved.

Inspectors affix rejection seals, also pictured, on devices that are tested and not approved. Always look for a seal before using a device, and only use those devices with approval seals on them. If you do not see a seal, ask the store manager. Contact your weights and measures office if the seal is missing.

Here are some easy steps you can take to help make sure you're getting what you pay for:

- Look for an up-to-date inspection approval seal near the total sale display on each device
- Check that the device is set to zero before anything is measured
- Pay only for the measured amount of product, not the packaging
- Review your receipt to ensure the amount billed is the amount received

For more ways you can help ensure you're getting what you pay for when buying specific products like fuel and food, visit [www.agriculture.state.pa.us](http://www.agriculture.state.pa.us), click first on Bureaus and then on Ride & Measurement Standards.

